

5244-0082-2X DIV



Handwritten notes: #1011, 12/30/00, and a signature.

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :
TETSURO MOTOYAMA : EXAMINER: NGUYEN
SERIAL NO: 09/108,705 :
CPA FILED: JUNE 16, 2000 : GROUP ART UNIT: 2722
FOR: METHOD AND SYSTEM FOR :
CONTROLLING AND
COMMUNICATING WITH
MACHINES USING MULTIPLE
COMMUNICATION FORMATS

RECEIVED
DEC 22 2000
Technology Center 2600

SUPPLEMENTAL AMENDMENT

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Responsive to the Official Action of September 1, 2000 and supplemental to the
Response filed December 1, 2000, please amend the above-identified application as follows:

IN THE CLAIMS

Please amend Claims 37, 43, and 74 as follows:

--37. (Three Times Amended) A method of diagnosing a first device by a second
D1 device which has an ability to diagnose different types of devices including different
business office devices, comprising the steps of:

transmitting, through a communication channel, first information from the first device
to the second device;

receiving, by the second device, the first information which has been transmitted;